Please use this template to submit an example of a practice your organisation has implemented in response to the COVID-19 crisis. A practice is a critical description of your organisation's response to a challenge or opportunity brought forth by the crisis.

**Total length:**
700 – 1000 words

**Things to know:**

Practices will be edited and published on the OTT platform. They will be open access and OTT will share them widely to encourage peer-to-peer learning.

We will only use your personal information to name you as authors and to contact you about any questions or clarification we have about your submissions.

Thank you!

**Your name and last name**

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| --- |
| Please write your answer here  |

**What organisation do you work for or are you affiliated with?**

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**Your job title or role**

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**Your job description**

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**Your email**

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**Description of the practice**

What is the challenge or opportunity you faced?

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How did you respond?

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Please describe who led this process, what skills, competencies and resources did you require, and any other information that would be relevant for anyone else drawing inspiration from your experience.

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What has been the result so far?

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What lessons have you learned so far?

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Please share any relevant resources (links to website, articles, videos, etc.) that will
help illustrate this practice.

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